



DuraVent Warranty Claim Form

Instructions:

1. DuraVent Warranties are to be filed direct with DuraVent Technical Support or Customer Service.
2. Email or fax all claims to: Email - techsupport@duravent.com or Fax - 707-446-2742 or customerservice@duravent.com or Fax - 707-446-4740.
3. In order for claim to be processed, all information requested must be completed in full including consumer contact information and dealer contact information, including pictures of the components in question.

Today's Date: ____/____/____

Consumer requesting the claim:

- Name: _____
- Address: _____
- City: _____ State: _____ Zip: _____
- Phone: (including area code) (____) _____

Purchase Date: ____/____/____ Installation Date: ____/____/____

Stove Brand: _____

Description of installation: _____

Fuel used during failure: _____

Part number of the parts that Failed:

- | | | |
|----------|----------|-----------|
| 1. _____ | 5. _____ | 9. _____ |
| 2. _____ | 6. _____ | 10. _____ |
| 3. _____ | 7. _____ | 11. _____ |
| 4. _____ | 8. _____ | 12. _____ |

Distributor Name: _____

- Address: _____
- City: _____ State: _____ Zip: _____
- Phone: (including area code) (_____) _____
- E-mail notification: _____Yes _____No
- Email Address: _____

Request replacement parts at No charge or Credit to Distributor? (**Note:** If credit is requested an original purchase order is required to process the credit.)

Ship to Address for replacement components:

- Name: _____
- Address: _____
- City: _____ State: _____ Zip: _____
- Phone: (including area code) (_____) _____
- E-mail notification: _____Yes _____No
- Email Address: _____